

Conflict with exam date

(requirements and process)

Reschedule of exam date:

- If you have a conflict with a school exam scheduled at the <u>same time</u> of your TCL exam, please send your school exam timetable with your appointment slip <u>20 days</u> before your TCL exam date to <u>falguni@orpheus.ae</u>
- We will give you alternate time in the session.
- If you have a conflict with a school trip, please send proof of your school trip and appointment slip <u>20 days</u> before your exam date to <u>falguni@orpheus.ae</u>
- We will try and give you an alternate time in the session if there is space.
- Any requests for changes must adhere to the timings above. If there are fewer than 20 days before the exam, we will be unable to make any changes to the timetable.

Re-entry:

- In case of illness or exceptional circumstances, please forward your medical certificate and appointment slip to <u>falguin@orpheus.ae</u> as soon as possible.
- We will offer a re-entry voucher for 50% of the fees that you have paid which will be valid for one year.